GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:3435
ANSWERED ON:11.12.2002
FAULTY PHONE IN BAHADURGARH HARYANA
KISHAN SINGH SANGWAN

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the number of phone which continuously remained out of order for the last six months in Bahadurgarh, Haryana ;

(b) whether a number of consumers have sought compensation for harassment and mental agony caused by non-availability of telephone service; and

(c) if so the details thereof and by when the consumers are likely to get compensation?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SMT. SU MAHAJAN)

(a) Sir, no telephone has continuously remained out of order for the last six months in Bahadurgarh.

(b)&(c): Sir, Only one consumer has sought compensation whose telephone remained out of order from 9.9.2002 to 17.9.2002. for which the rent rebate has been sanctioned as per rules and will be adjusted in the next bill.